newco
CATERING & LOGISTICS LTD.

# Customer Focus Questionnaire
# Please hand back to Camp boss

**Unit** **MV 25**

**Date**

**Please just tick the box**

| Questions | 1 | 2 | 3 | Action Req |
|---|---|---|---|---|
| How do you rate the overall catering services? | Good | Fair | Poor | |
| How do you rate the restaurant services? | Good | Fair | Poor | |
| Do you work night shift or day shift? | Nights | Days | Both | |
| How do you rate the Laundry services? | Good | Fair | Poor | |
| How do you rate the cleanliness of the accommodation? | Good | Fair | Poor | |
| How do you rate the Newco staff? | Friendly | Helpful | Don't Know | |
| If you have ever complained or made a request to the Newco staff how was the response? | Efficient response | Slow response | Poor response | |
| In response to the questions would you allow one of our onshore managers to make contact with you? If so enter your contact details in the comments. | Yes | Offshore only | No | |
| Any other comments? John.green@Bakerhughes.com | | | | |
| Completed by: John Green | | Date: | | |

Newco appreciate the time you have spent in completing this questionnaire and will use the information to improve the services it provides.

**Unit Managers Comments**