newco
CATERING & LOGISTICS LTD.

Customer Focus Questionnaire

Unit MV 25

Date

Please just tick the box

Questions	1	2	3	Action Req
How do you rate the overall catering services?	Good	Fair	Poor	
How do you rate the restaurant services?	Good	Fair	Poor	
Do you work night shift or day shift?	Nights	Days	Both	
How do you rate the Laundry services?	Good	Fair	Poor	
How do you rate the cleanliness of the accommodation?	Good	Fair	Poor	
How do you rate the Newco staff?	Friendly	Helpful	Don't Know	
If you have ever complained or made a request to the Newco staff how was the response?	Efficient response	Slow response	Poor response	N/A
In response to the questions would you allow one of our onshore managers to make contact with you? If so enter your contact details in the comments.	Yes	Offshore only	No	
Any other comments? Great food a very high levels of cleanliness.				
Completed by: W. Tomlinson.			Date: 19/12/16	

Newco appreciate the time you have spent in completing this questionnaire and will use the information to improve the services it provides.

Unit Managers Comments